

#### TRANSPORTATION SERVICES

**SUNBOUND** has perfected its relationship with Bahamian Immigration and Customs Authorities at Nassau International Airport, Lynden Pindling enabling us to provide a high standard of "incentive-quality" meet-and-greet service. While our transportation pricing may be higher than other wholesale tour operators or ground handlers, the service level is considerably higher than the norm. **SUNBOUND** specializes in conferences and incentives and provides the same quality services in Nassau as it has in Florida for over 20 years.

Transportation: In our fleet are 22-passenger seat coaches (jump seats not utilized), passenger vans and

specialty vehicles, limousines, Sprinters and SUV's, upon request..

**Luggage Trucks:** Luggage trucks will transport luggage, based on a 30-minute window, to and from the hotel for

group movements on arrivals and departures. The size of luggage trucks for the inbound and outbound movements will coincide with the size of group movement to eliminate the delay of luggage deliveries. For transfers where there is excessive luggage, more than 10 golf bags or client requested, an additional luggage van will be needed, an additional charge will be applied.

Luggage Tags: Clients must provide participants easily identifiable luggage tags prior to the program so that the

luggage process can be managed efficiently and porters can identify your guests' luggage.

If your group is at the Atlantis Resort and your participants are staying in more than one Atlantis Tower (Cove, Reef, Royal, Coral or Beach), then separate, large, color-coded luggage tags must be provided to your guests prior to their arrival so that luggage can

be identified, separated and delivered to each appropriate tower.

Arrivals: After disembarking your aircraft, guests will follow signs to Bahamian Immigrations. After

presenting Passport and Immigration papers here, they will pass through to Baggage Claim where pre-assigned porters, with group logo badges provided by **SUNBOUND** and/or hats provided by Client, will be there to greet your guests and assist in locating and moving luggage. Once baggage is identified, guests will then clear customs and exit the terminal where they will be greeted by a **SUNBOUND** Representative who will direct them to their awaiting vehicle for

transfers. **SUNBOUND** staff will be holding signage with the group name.

**Sunbound Uniforms:** Staff will be uniformed in a tangerine polo shirt with **SUNBOUND** blue and yellow logo and khaki slacks or shorts. Clients may provide logo hats for staff for easy

identification.



We Keep You...

#### Departures:

Depending upon your departure manifest, we will schedule your group departure times to the airport. Transportation pick-ups for guests will be scheduled approximately three hours prior to air departure. Bag Pull times will be the responsibility of the Client in coordination with **SUNBOUND** and the Hotel. Luggage will be collected by the Hotel at the designated times and delivered directly to the front of the appropriate tower where **SUNBOUND** Staff will organize and line up for identification.

Guests will identify their luggage prior to boarding the vehicle to the airport. For Groups over 400 attendees, we recommend luggage identification time 30 - 45 minutes prior to group's departure time to insure the bags will arrive at the airport prior to guests arriving as they are transported via truck. Once your guests arrive at the airport, *SUNBOUND* staff will be standing with Skycaps to assist; all gratuities are paid by our staff. Guests will again identity their luggage once arriving at the airport and proceed to the airline counter for check-in.

The **SUNBOUND** staff positioned at Nassau International Airport, Lynden Pindling will be advised via radio communication of guests estimated arrival time to assist with airport porters in order to line up luggage for identification prior to check-in process.

There is one mandatory security check point prior to reaching the terminal.

#### TRANSPORTATION RATES

The following prices are quoted in U.S. Dollar and are only valid for 90 days.

Our suppliers are not able to quote 2021 prices at this moment, but anticipate a rise of no more than 5% per year, if any at all, for DMC and décor prices quoted. Prices quoted are all-inclusive and represent a 5% discount for cash or check payments. In the event of vendor price reductions or other factors, which would reduce the cost to our clients, we pledge to make you aware when programs are booked or as time progresses toward operation.

#### THE GROUND RATES QUOTED ARE CONFIRMED NET TO YOU.

THE APPLICABLE TAXES (VAT) AND SERVICE CHARGES ARE ALSO INCLUDED.



We Кеер You...

## TRANSPORTATION RATES: CONTINUED

#### **AIRPORT COSTS**

**Inclusions: SUNBOUND** services include:

- Exclusive-use of transportation
- Airport / Hotel meet & greet staff on main day arrival and departure days for groups over 200 People within an eight (8) hour window.
- For all groups less than 200 People Airport / Hotel meet and greet staff are additional at \$36.00 per hour with a two (2) hour minimum.
- Transfers via air-conditioned vehicles
- Driver gratuity
- Luggage trucks to assist with baggage transfers (per person costing only not vehicle lot cost)
- Radio communication between airport and hotel
- Customized greeter signs with client verbiage and or logo

**Per Person:** Rates are based on a 4-pax minimum per transfer

\*Note: Special Request Vehicles at an additional cost (i.e. Vans, Limos or SUVs)

Staff:

Staff is required on all arrival and departures days asSunbound does not provide driver meet and greet services on the island. Staff will be provided at no charge on one main day arrival and one main day departure day within an eight (8) hour window for groups over 200 people only, groups less then 200 People staff will be billed at \$36.00 per hour with a two (2) hour minimum. If the group is staying in more than one tower, additional staff will be required for the appropriate tower(s) and will be charged at \$36.00 per hour, based on a minimum of five-consecutive hours. Additionally, on pre and post main day arrivals and departures, staff is charged at \$36.00 per hour, based on a minimum of two staff at two-consecutive hours (one staff at the airport and one staff at the hotel).

\*Note: Vehicle drivers are not considered Meet & Greet Staff.

## **TO OR FROM PARADISE ISLAND / Atlantis Resort**LYNDEN PINDLING INTERNATIONAL AIRPORT:

Per person, each direction: \$36.00

Based on 4 person minimum per transfer

Based on a maximum of 2 bags per person

Additional bags and Golf Clubs each direction:.....\$ 3.00

Manifests: Receipt of the arrival and departure manifest is required two weeks prior to main arrival day.

Arrival and departure manifests <u>must include</u> passenger name, date and time of flight, flight number, airline and total number of guests in party. If group is staying at several towers, the tower must be indicated on the manifest next to each individual name. The manifest <u>must be in order</u> by date, then time, then flight number. The manifest must be received in an <u>Excel</u> <u>spreadsheet</u> (If it is not in this format, \$3.50 per name will be charged to reformat your

manifest). A template will be provided to assist you with your manifest development.



### TRANSPORTATION RATES CONTINUED

#### ONE WAY LOT COSTING / VIP AIRPORT TRANSPORTATION OPTIONS:

**Inclusions: SUNBOUND** services include:

- One way exclusive transportation
- Meet & Greet staff
- Driver gratuity
- Radio communication
- Customized greeter sign with client verbiage or Individual Name
- There is no charge for luggage trucks to assist with baggage transfers except when used in conjunction with SUV's and Limousines

\*NOTE: If luggage trucks are requested by the client, there will be an additional Charge for each additional truck requested

SUV:	\$ 305.00
(Capacity: 2-people with luggage; 4-persons without luggage)	
Van:	\$ 410.00
(Capacity: 6-people with and without luggage)	
Sprinter:	\$ 450.00
(Capacity: 8-people with and without luggage)	
Mini Coach (Coaster):	\$ 650.00

(Capacity: 14 people without luggage; luggage vehicle required)

Vehicles will wait a maximum of 30 minutes for delayed flights on arrival days before possible additional charges are incurred. On departure days, vehicles will wait a maximum of 15 minutes before possible additional charges are incurred. Changes made less than 24 hours prior to transfer will incur additional charges.



# SUNBOUND We Keep You... TRANSPORTATION RATES: CONTINUED

#### **CHARTER EQUIPMENT**

Inclusions: SUNBOUND services include:

- Exclusive-use of vehicle for 3 hours
- Staff assistance
- Driver/Guide
- **Driver** gratuity
- Radio communication
- Customized greeter sign with client verbiage and or logo

This time frame begins from the time the equipment is spotted at the pick-up point until it is returned. Any overtime is billed only on hourly increments.

SUV:	\$ 610.00
(Capacity 2-persons)	
*Additional hours, each:	\$ 200.00
Van:	\$ 810.00
(Capacity 6-persons)	
*Additional hours, each:	\$ 270.00
Sprinter:	\$1,230.00
Sprinter: (Capacity 8-persons)	\$1,230.00
(Capacity 8-persons)	
(Capacity 8-persons)	\$ 410.00
(Capacity 8-persons) *Additional hours, each:	\$ 410.00

ATLANTIS RESORT SUNBOUND



We Keep You..

## TRANSPORTATION RATES: CONTINUED

#### ATLANTIS RESORT / TOWER TO TOWER AND GOLF CHARTER RATES

**Inclusions: SUNBOUND** services include:

- A. Exclusive-use
- B. Staff assistance to dispatch
- C. Driver gratuity
- D. Radio communication
- E. Customized greeter signs with logo

\*Note: Based on a three-hour minimum.

This time frame begins from the time the equipment is spotted at the pick-up point until it is returned. Any overtime is billed only on hourly increments.

Van: \$810.00
(Capacity 6-people without golf clubs)

\*Additional hours, per hour: \$270.00

Mini Coach (Coaster): \$1,260.00
(Capacity 14 people without golf clubs)

\*Additional hours, per hour: \$420.00

#### **LUGGAGE TRUCKS FOR GOLF CLUBS**

**Inclusions: SUNBOUND** services include:

- A. Exclusive-use
- B. Staff to take Inventory
- C. Driver and Assistant to load clubs
- D. Driver gratuity

Note: Based on round trip transfers.

Luggage Truck: ...... \$ 420.00



## TRANSPORTATION RATES CONTINUED

#### **SHORT DISTANCE ROUND-TRIP TRANSFERS**

**Inclusions: SUNBOUND** services include:

- A. Exclusive-use
- B. Round-trip transfers via air-conditioned vehicles
- C. Staff assistance
- D. Driver gratuity

PARADISE ISLAND TO/FROM PARADISE ISLAND

- E. Radio communication
- F. Customized greeter signs with Client verbiage or logo

Short-distance transfers (i.e. Atlantis to Ocean Club, Paradise Island hotels or Cable Beach hotels to Nassau area restaurants) are based upon one <u>pick-up</u> and <u>drop-off</u>. <u>Pick-up and return times</u> <u>must be specified in advance.</u>

Round-trip per person (4 person minimum)
PARADISE ISLAND TO DOWNTOWN NASSAU
Round-trip per person (4 person minimum)
PARADISE ISLAND TO CABLE BEACH
Round-trip per person (4 person minimum) \$48.00
PARADISE ISLAND TO SOUTH OCEAN
Round-trip per person (4 person minimum)
OARLE REACUTO ROMATOWALNACOALL
CABLE BEACH TO DOWNTOWN NASSAU
Round-trip per person (4 person minimum)\$ 38.00
CABLE BEACH TO CABLE BEACH
Round-trip per person (4 person minimum)
CABLE BEACH TO SOUTH OCEAN

Round-trip per person (4 person minimum) ......\$ 40.00



We Keep You...

#### TRANSPORTATION ENHANCEMENTS

Departure Notices: Individual departure notices can be provided to Client by SUNBOUND at \$7.00 per notice.

These costs do not include actual delivery of the departure notices. Registered guest or

attendee must be clearly designated on the manifest.

Entertainment: Costumed greeters dressed in authentic and colorful Bahamian attire can greet guests as they

arrive in Nassau. They will be stationed outside the airport after quests' clear customs. Cost is

based on a two-hour minimum at \$420.00 per hour per greeter.

**Bottled Water:** Bottled water can be given to each quest as they board the transfer vehicle on arrival day, from

Nassau International Airport to the hotel. Cost: \$5.00 per bottle

(includes coolers, transport and staff).

**Cold Hand Towels:** Cold hand towels can be given to each guest as they board the transfer vehicle on arrival day,

from Nassau International Airport to the hotel. Cost: \$5.50 per towel

(includes coolers, transport and staff).

\*Note: Bottled water and cold hand towels can be provided together at a cost of \$8.50.

#### **VIP FAST TRACK AIRPORT MEET AND GREET SERVICES**

#### **ARRIVALS:**

Meet and Greet at Police Statue which is just before you enter Bahamas Immigration with VIP Concierge host Fast-track and escort through Immigration
Priority baggage collection with dedicated porter
Fast-track and escort through Customs
Gate to gate escort and assistance for connection flights

#### **DEPARTURES:**

Meet and greet at curbside with VIP concierge host
Flight check-in and boarding pass collection
Baggage check-in and handling
Fast-track through security clearance
Access to VIP departure lounge
Flight monitoring and assistance during delays/cancellations
Pre-boarding and escort to departure gate

\$145.00 (Each adult) (Each way) \$95.00 (Each child 3-17 Years old) (Each way) \$8.00 Per Luggage bag (Each way)

\*\*\* This is a VIP Service not entire group Service as Fast Track staff is limited. A copy of each individual's passport must be provided at least one week in advance for Departures ONLY.